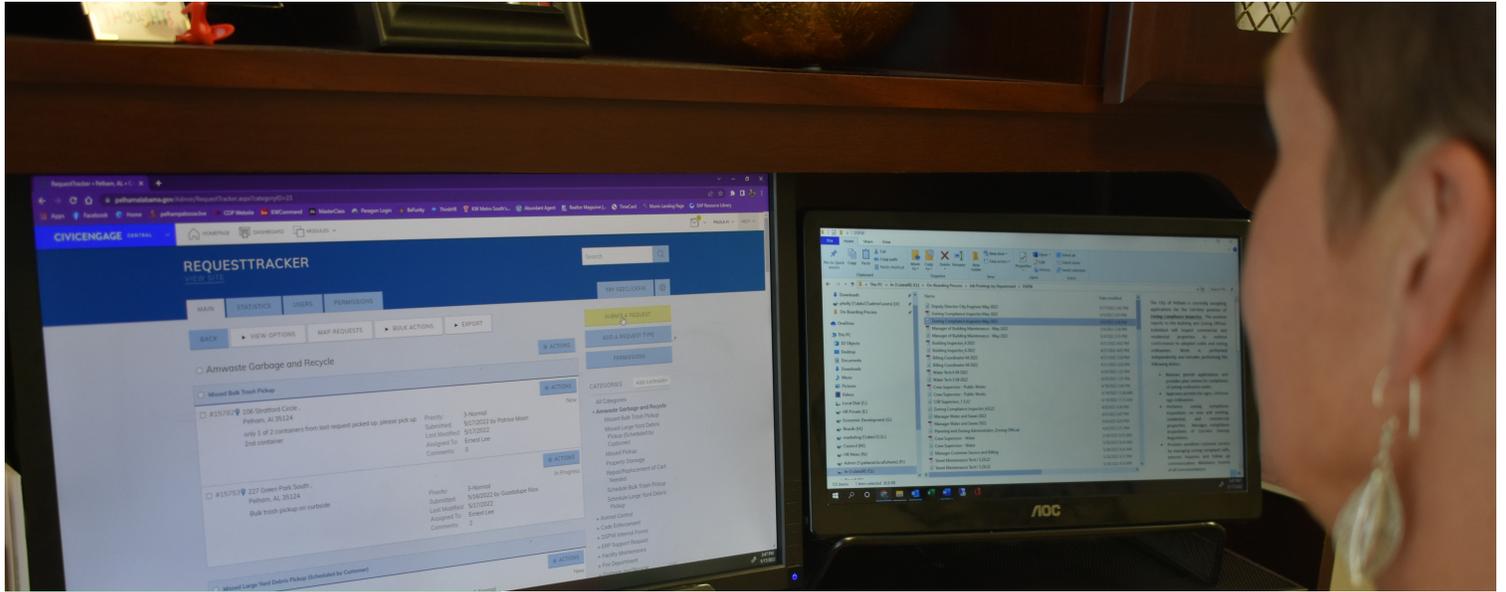


DISCOVER

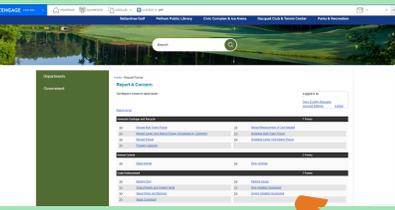


It's Simple!

1 Sign in or create an account.



2 Click on "Report a Concern".



3 Tell us what's wrong.

HOW-TO GUIDE

Using Pelham's Online Request Tracker

Pelham residents have the power to report problems within the City right at their fingertips. The online Request Tracker is a handy way to ensure City departments are made aware of issues that need to be addressed. You can report anything from missed garbage pickups to street and sidewalk repairs. All it takes is access to a computer and an account that you can set up on the [city website](http://www.pelhamalabama.gov). Follow these easy steps to make sure your concerns are heard and addressed:

1. Go to www.pelhamalabama.gov and click on the "Sign In" button in the upper right corner. From there, you can create an account. All that's needed is your email address and a phone number. You will then create a password. Please note that we do not use your email address or phone number for any purposes other than city business, and your information will never be shared or sold.
2. On the City of Pelham homepage, click the "Report a Concern" button on the far right under the top photo.
3. On the "Report a Concern" page, you'll see tabs for various City departments and common problems. Items include traffic light issues, requests for extra police patrols, water and sewer problems, and garbage concerns that are sent directly to Amwaste.
4. Click on the issue you want to address. You will then complete a form that asks for a brief description and location of the problem, and a chance to upload related photos or documents. Your contact information is required so that City employees can contact you if they have questions, or need to discuss the situation. Once your form is complete, click "Submit".
5. You will receive a ticket number and email updates on the status of your report.



Resurfacing Project

- Oak Forest Drive
- Oak Forest Trail
- Oak Forest Way
- Whitetail Run
- Grey Oaks Court
- Grey Oaks Lane
- High Crest Road
- High Hampton Drive
- High Hampton Lane
- Elizabeth Drive
- Havenview Drive
- Saddle Run

Street Resurfacing to Begin

At least 12 streets within the city limits of Pelham are set to be resurfaced beginning at the end of this month. The project is a 120-day contract, but the majority of the paving is anticipated to be completed by the end of June. Warmer weather and drier conditions are ideal for paving, which is why the time frame was chosen.

Andrew Golden with Municipal Consultants works with the City of Pelham and acting City Engineer, Chris Cousins. Golden said this project is part of a larger plan., "We are currently in the 5th year of the City's paving plan created in 2016/2017, so these streets were prioritized over newly-identified areas because they have been on the list for some time now. Also, the areas to be paved this year do not include any proposed City water or sewer repairs and were therefore prioritized over areas that have upcoming work. The City will be generating a new five-year priority list soon." Golden said the City Council allocates funding annually through the general fund for resurfacing.

If you feel the streets in your neighborhood need resurfacing, Golden said the City is always happy to discuss. "Generally, roads are added to the five-year list on an as-needed basis. The City evaluates paving needs on an annual basis. Additionally, as complaints or requests are received from the public, those roads are specifically evaluated and added to the list if warranted."

Reminder

Pelham City Hall and most city facilities will be closed in observance of these holidays:

Monday May 31 - Memorial Day

Monday June 20 - Juneteenth

Monday July 4 - Independence Day



Pelham's Gold Medal Moment

Read more in the June issue of The Pelham Pathway