

**E-NEWSLETTER**

NEWS FROM THE CITY OF PELHAM  
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## A Clear Vision for Pelham's Future

At the May 19, 2025, City Council meeting, City Manager Gretchen DiFante shared an update on Pelham's newly adopted Vision, Mission, and Values, along with the Seven Pillars of Excellence—a framework designed to guide the City's strategic decisions and long-term goals.

Earlier this spring, the mayor, city council, and department heads came together for a strategic planning session, drawing inspiration from Plan Pelham, the City's comprehensive plan, and results from two citizen surveys. "This council consistently uses these documents to guide decision-making," DiFante noted. "That's not something every city does, and it's something we're proud of."

The City's new vision—"Pelham forges A Path Apart"—envisions a thriving, authentic community where every individual is engaged, empowered, and

valued. The mission focuses on what the City strives to deliver each day: exceptional services, a thriving community, and unparalleled opportunities for residents and businesses. These are supported by four core values—Integrity, Sustainability, Engagement, and Excellence (ISEE - Pelham's Trailblazing Spirit)—that shape the City's operations and culture.

DiFante also highlighted the Seven Pillars of Excellence:

1. Well-Managed City
2. Public Safety
3. Infrastructure
4. Physical Character
5. Smart/Responsible Development
6. Community Engagement
7. Recreation & Cultural Arts

"These pillars help us define success and set measurable goals," DiFante explained. "They reflect who we are, where we're headed, and how we serve our residents."

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### THIS MONTH:

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Summer Fun for All Ages at the Library

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Make a Splash this Summer

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Movies Under the Stars

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Policing Parking

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A New Four-Legged Police Officer

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Commercial Development Updates

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The new Vision, Mission, Values, and Pillars will be incorporated by Pelham leaders into the City's FY2026 budget and used to evaluate progress in future years.

To see City Manager Gretchen DiFante's presentation, [watch the City of Pelham May 19, 2025, City Council meeting recording.](#)



## Pelham's Vision, Mission, & Values

### Vision

Pelham forges A Path Apart:  
A thriving, authentic community where every individual is engaged, empowered, and valued. Through vibrant spaces, bold progress, and unwavering connection, we create a future where people are at the heart of a dynamic, inclusive city.

### Mission

Pelham is committed to delivering exceptional services, fostering a thriving community, and creating unparalleled opportunities for residents and businesses.

### Core Values (ISEE)

- Integrity – We lead with honesty, transparency, and accountability.
- Sustainability – We make data-driven decisions for long-term prosperity.
- Engagement – We ensure every voice is heard and valued.
- Excellence – We lead with innovation, dedication, and a servant's heart.

## The Seven Pillars of Excellence



### Well-Managed City

Operations, finances, and personnel meet legal standards and industry best practices.



### Public Safety

A safe community with exceptional emergency services.



### Infrastructure

Responsible stewardship of all City-owned physical assets.



### Physical Character

Strategic planning and investment to enhance the City's image and identity.



### Smart/Responsible Development

Growth aligned with Plan Pelham and the City's long-term vision.



### Community Engagement

Transparent communication and meaningful opportunities for public input.



### Recreation & Cultural Arts

Programs and spaces that support the mental, physical, and emotional well-being of all citizens.